



Evaluation Under WIOA: An Introduction

April 22, 2020

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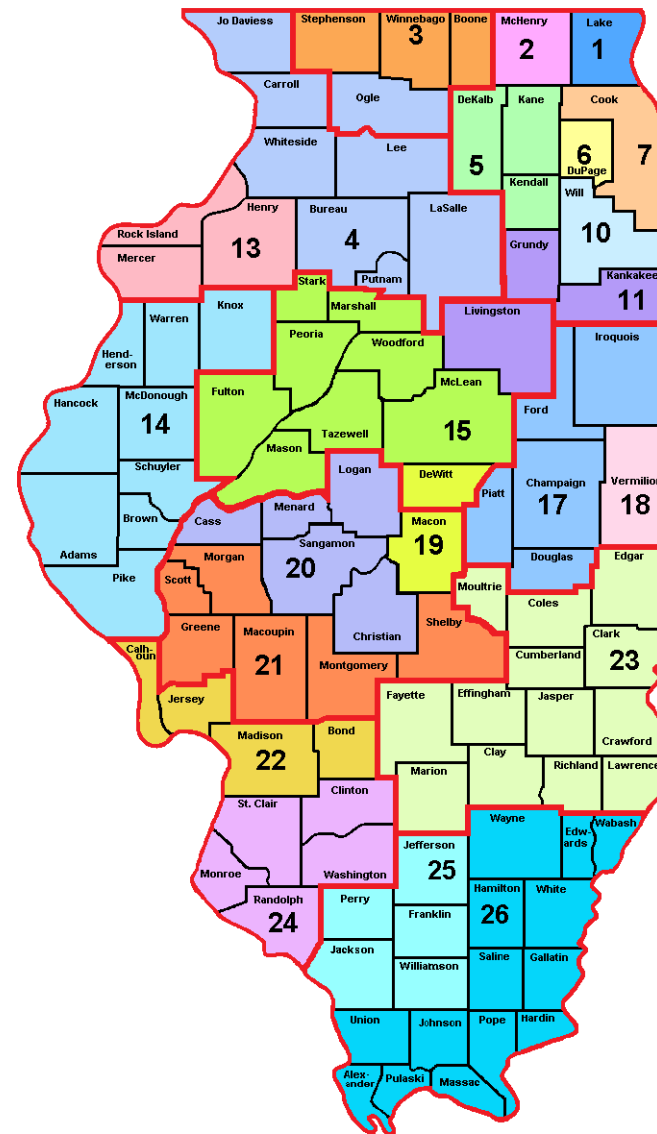
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Objectives:



- ✓ Welcome and Introduction
- ✓ WIOA Evaluation Requirement
- ✓ Evaluation Options and Funding
- ✓ Wrap-up and Next Steps

Where is Your Local Area?





Poll Question

How familiar are you with the WIOA evaluation requirement?

- A. Wait, what requirement?!?
- B. I remember hearing something about it, but I was too busy getting WIOA performance figured out.
- C. I have a basic idea of the requirement.
- D. I understand the requirement, but I'm still trying to determine our next steps in meeting it.
- E. I understand it, and I know we are already meeting it!

Evaluation Requirement

- The state, in coordination with local boards and state agencies responsible for administration of core programs, must conduct *ongoing evaluations* of Title I core program activities.
- Title I core programs:
 - Adult
 - Dislocated Worker
 - Youth

Evaluation Requirement

- The state, local boards, and state agencies must conduct the evaluations in order to promote, establish, implement, and utilize methods for *continuously improving* core program activities in order to achieve high-level performance within, and high-level outcomes from, the workforce development system.

Evaluation Requirement

- The evaluations must be designed in conjunction with the state board, state agencies responsible for the administration of the core programs, and local boards, and must include [when appropriate]:
 - Analysis of customer feedback; and
 - Outcome and process measures in the statewide workforce development system.

Evaluation Requirement

- The evaluations must use designs that employ the most *rigorous analytical and statistical methods* that are *reasonably feasible*, such as the use of control groups.

Evaluation Requirement

- The state must annually prepare, submit to the state board and local boards in the state, and make available to the public (including by electronic means), *reports containing the results* of evaluations conducted..., to promote the efficiency and effectiveness of the workforce development system.

Evaluation Requirement

- The state must *coordinate* their evaluations with the evaluations provided for by the Secretaries of Labor and Education under WIOA, [to the extent feasible].
- The state must, to the extent practicable, *cooperate* in the conduct of evaluations (including related research projects) provided for by the Secretary of Labor or the Secretary of Education, including:
 - Data;
 - Responses to surveys;
 - Timely site visits; and
 - [Data and survey responses from, and timely site visits with, local subgrantees and state and local boards].

Evaluation in the Annual Report

- For Titles I and III, states must submit an Annual Statewide Performance Report Narrative
- Narrative must include specific items, including brief descriptions of:
 - Current or planned evaluation and related research projects, including methodologies used;
 - Efforts to coordinate the development of such projects with WIOA core programs, other state agencies and local boards;
 - List of completed evaluation and related reports and links to where they were made accessible to the public electronically;
 - State efforts to provide data, survey responses, and timely site visits for federal evaluations; and
 - Any continuous improvement strategies utilizing results from studies and evidence-based practices evaluated.

Evaluation Options

- States *may* conduct evaluations:
 - Jointly examining Title I core program activities and activities under other core programs in WIOA Titles II-IV;
 - Similar to those authorized for, or conducted by, the Department of Labor or the Department of Education, including process and outcome studies, pilot and demonstration projects that have an evaluative component, analyses of administrative and programmatic data, impact and benefit-cost analyses, and use of rigorous designs to test the efficacy of various interventions; and
 - Over multiple program years, involving multiple phases and such tasks and activities as necessary for an evaluation, such as a literature or evidence review, feasibility study, planning, research, coordination, design, data collection, analysis, and report preparation, clearance, and dissemination.

Evaluation Options

- Implementation studies:
 - Document program operations or compare them against goals, across locations, or over time.
 - Describe and analyze “what happened and why” in the design, implementation, administration, and operation of programs.
 - Determine whether a program is being carried out in a manner consistent with its goals, design, or other planned aspects.
 - Include case studies, fidelity studies, performance studies and site comparison studies.

Evaluation Options

- Outcome studies:
 - Compare individual outcomes against goals, across programs or locations, or over time.
 - Determine whether programs achieve the desired results or assess the effectiveness of programs to produce change.
 - Include longitudinal and cross-sectional studies.

Evaluation Options

- Impact studies:
 - Estimate the difference in individual outcomes attributable to a specific program or policy.
 - Determine whether programs or policies cause the differences of the outcomes that they are designed to influence.
 - Include experimental and quasi-experimental studies.

Evaluation Options

- Cost studies:
 - Estimate program costs, make cost comparisons, or weigh costs against outcomes or impacts.
 - Involve analysis of the costs of a program, and some weigh program effectiveness against overall program cost.
 - Include cost analysis studies, cost-effectiveness studies and benefit-cost studies.

Evaluation Funding

- In funding evaluations, states *may*:
 - Use funds from any WIOA Title I-IV core program to conduct evaluations; and
 - Use or combine funds, consistent with federal and state law, regulation and guidance, from other public or private sources, to conduct evaluations relating to activities under the WIOA Title I-IV core programs, including those funded by the Department of Labor and other federal agencies, among other sources.

Resources

- WIOA law: <https://www.congress.gov/113/bills/hr803/BILLS-113hr803enr.pdf>
- WIOA Regulations: <https://www.dol.gov/agencies/eta/wioa/regulations>
- WIOA Evaluation Toolkit:
<https://evalhub.workforcegps.org/resources/2018/09/07/19/58/WIOA-Evaluation-Toolkit>
- Evaluation Readiness Assessment Tool:
<https://evalhub.workforcegps.org/resources/2018/09/07/19/45/Evaluation-Readiness-Assessment-Tool>
- Evaluation Design Assessment Tool:
<https://evalhub.workforcegps.org/resources/2018/09/07/19/45/Evaluation-Readiness-Assessment-Tool>



📌 Evaluation under WIOA: Planning and Performing an Evaluation

📅 **May 6, 2020**

📌 Evaluation under WIOA: Reporting Evaluation Results

📅 **May 13, 2020**





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thank you