



Discover Your Impact On Illinois' WIOA Performance Metrics

Marriott Bloomington-Normal Hotel & Conference Center – Normal, Illinois

April 29, 2022 | 8:30am – 9:30am

The WIOA Performance Team



Agenda

- Introduction
- Performance Metrics Under WIOA
- Performance Updates and State Transparency
- The Role of Local Staff in Achieving the Metrics
- Questions



Let's Get Started

Our Goals:

- Identify performance accountability indicators required from all WIOA core partners
- Connect information reported at the local level to statewide data
- Showcase the new WIOA Performance & Transparency web page
- Identify the connection between local data collection and statewide reporting

What brought you here?

- Let's hear your questions



WIOA Core Programs

Title I Adult, Dislocated Worker, and Youth programs

- Mark Burgess, Performance Manager

Title II Adult Education and Family Literacy program

- Cecilia Elhaddad, Director for Adult Education and Literacy

Title III Wagner-Peyser Employment Services program

- Sergio Estrada, Planning and Special Projects

Title IV Vocational Rehabilitation program

- Wolfgang Arterberry, Program Analyst



WIOA Performance Metrics

- Employment Rate 2nd Quarter After Exit
- Employment Rate 4th Quarter After Exit
- Median Earnings 2nd Quarter After Exit
- Credential Attainment Rate
- Measurable Skill Gains Rate



Who Uses The Performance Data

Policy Makers

- Allocate resources
- Evidence-based policymaking

Program Managers / Front Line Staff / Educators

- Identify best practices that promote continuous improvement
- Ensure quality services for the targeted population
- Customize services for individual needs

Businesses

- Build confidence in program effectiveness
- Enhance willingness to partner with WIOA

Students and Workers

- Informed choice of training providers and training programs
- Select careers supported by employment outcome information



Performance Expectations

- **Expected Levels of Performance** were submitted in the Unified State Plan (PY20/21) and two-year Modification of the Plan (PY22/23)
- **Negotiated Levels of Performance** are based on four factors, including a Statistical Adjustment Model (SAM), during negotiations between State and Federal Departments
- **Actual Levels of Performance** are determined for each core measure following the completion of each Program Year
- **Adjusted Levels of Performance** result from applying a revised SAM to the negotiated levels
 - SAM session will be provided at the WIOA Summit on Friday, April 29, 2022 from 9:45am-10:45am.
- Success or Failure is determined by comparing **Adjusted Levels of Performance** to the **Actual Levels (outcomes) of Performance**

The Performance & Transparency Web Page

Access the WIOA Performance & Transparency page here:
www.IllinoisworkNet.com/WIOAPerformance

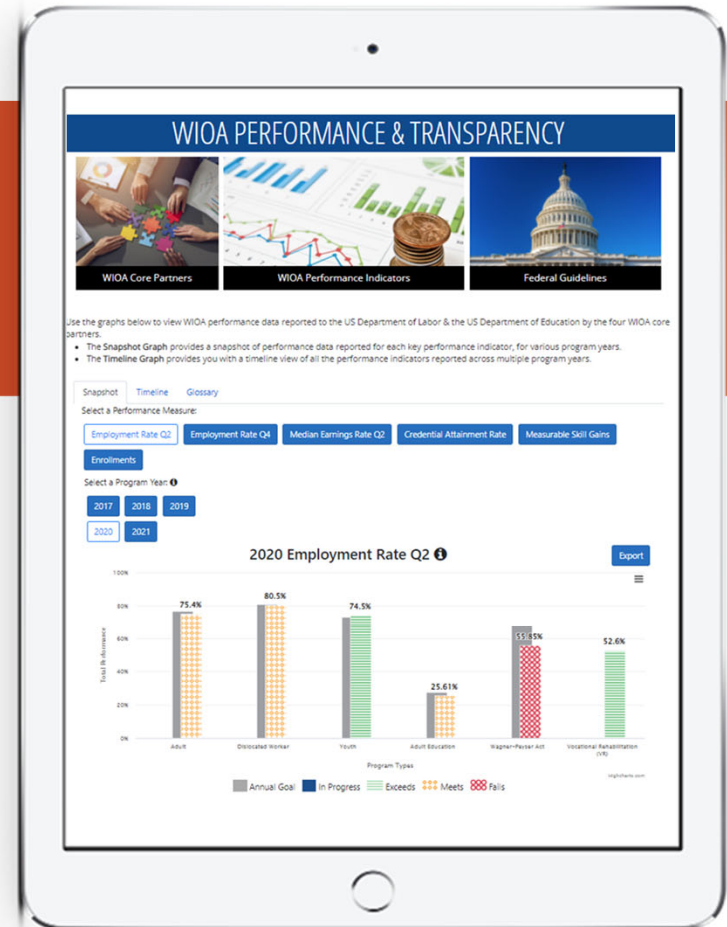
The WIOA Performance & Transparency page was created in conjunction with the 4 core WIOA partners and Illinois Workforce Investment Board's (IWIB) Continuous Improvement Committee (CIC).



Find information on WIOA core partners, WIOA performance indicators, and federal guidelines.



View performance graphs of annual data reported to the Department of Labor and Department of Education; in addition to quarterly updates and enrollment data for all 4 WIOA core partners.



The Role of Local Staff

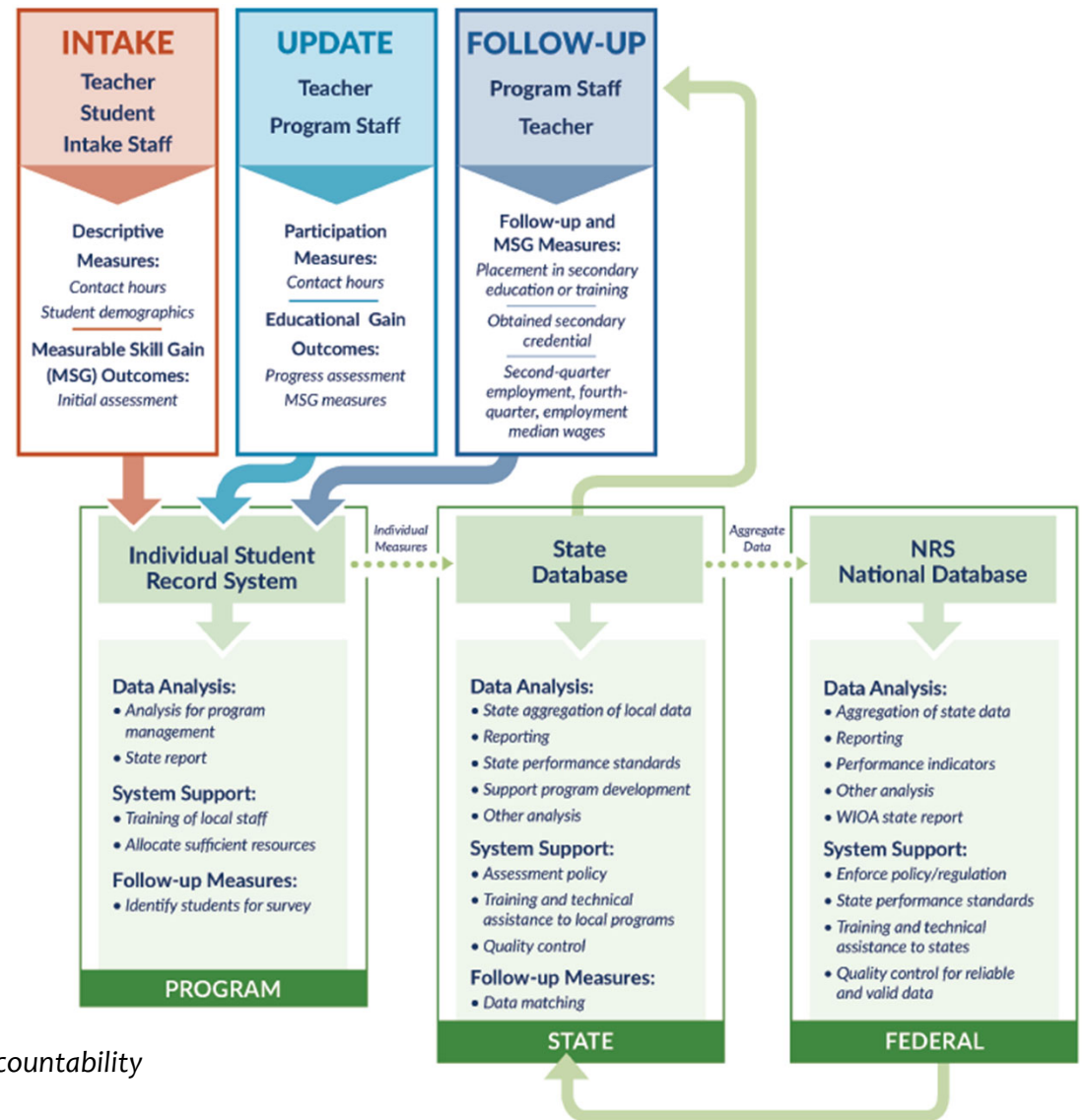


Diagram from NRS Technical Assistance Guide for Performance and Accountability

Demographic Data



Age

Gender

Race / Ethnicity

Disability Status

Location / Address

Social Security Number



→ Factor into SAM

→ Allow data matching to calculate
Q2/Q4 Employment and Median
Earnings



Barriers (*Challenges*) to Employment

- Displaced Homemaker
- English language learner, low literacy level, cultural barriers
- Exhausting Temporary Assistance for Needy Families (*TANF*) within 2-years
- Ex-offender
- Homeless individual, homeless children and youth, or runaway youth
- Long-term unemployed
- Low-income
- Migrant and seasonal farmworker status
- Individual with a disability
- Single parent
- Youth in foster care or who aged out of system

[Click here for a list of user-friendly definitions!](#)

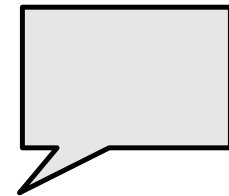


Additional Data Points

- Veteran Status (Spouse of Active-Duty Member)
 - Must have a barrier to employment for Jobs for Veterans State Grants (JVSG)
 - Eligible spouses can receive similar services as a Veteran (Title IB programs)
- Labor Force Status
 - Work history, work experience, educational or occupational skills attainment, and prior employment wages are all considerations in choosing appropriate occupations
- Public Assistance Status
 - WIOA may require priority for low income and basic skill deficient individuals or individuals receiving public assistance
- Family Characteristics
 - Supportive services assist participants to succeed in their education or employment plan
 - Occupational decisions that lead to self-sufficient wages based on family type

Recommendations for Better Data Collection

- Tell participants why you are collecting their data and how it will be protected.
- Use language that's easy for staff and participants to understand.
- Give participants the opportunity to review and correct their own information.





Reflections on Participant Data

- What challenges do you experience in gathering participant data?
- Have you overcome any of these challenges? How?
- What is one thing you will implement to improve your program's data collection?



Thank you!

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